

How to Enroll

Welcome to Zelle®

To start enrollment, visit <https://www.zellepay.com/get-started> to see if your bank or credit union offers *Zelle*. If your bank or credit union is listed, you must enroll directly through the online or mobile banking service. Your bank or credit union support team can help you enroll.

Don't see your bank or credit union:

No problem. You may still enroll with the *Zelle* app by scrolling to the bottom of the page and selecting "Download the *Zelle* app". You'll be directed to select the *Zelle* app from either the App Store or Google Play to download to your Smartphone.

Once downloaded open the *Zelle* app and follow the below steps:

1. Select Get Started.
2. You'll be prompted to accept permissions to your device.
3. Enter your U.S. mobile phone number.
4. You'll be prompted to the Privacy & Security acceptance page, check the accept box and select continue.
5. Use the Find Your Bank to verify your bank is not a participating financial institution and select "Don't See Your Bank?" if your bank is not listed.
6. You'll enter your eligible debit Visa® or MasterCard® and continue to follow the prompts to enter your personal information and create your password.
7. If your device allows for fingerprint authentication you will be able to enable or skip pending your preference.

You're all set! Once completed, you may begin sending, requesting and receiving money with *Zelle*.

Send a Payment

Need help sending money with Zelle® through your partner financial institution. Your financial institution will assist you.

Zelle app users are able to send money to other *Zelle* users enrolled with one of our partner financial institutions. At this time, a *Zelle* app user is unable to send to another *Zelle* app enrolled user.

To send money on the *Zelle* app:

- From the main home page select Send
- Select your Recipient from your Recipient list, contact list or enter your Recipient manually.
 - AKA_ZUO Chapter Dues and Hostess fees zuotreasurer@gmail.com
 - YDF Donations and Assessments - ydfreasurer@gmail.com
- After entering your Recipient, you will enter your dollar amount and confirm your payment.

*If you are sending money to someone for the first time, double check the name, and confirm the email or mobile number enrolled before completing your payment.

*Remember to only send money to people you know and trust. *

If you are sending a payment and an error occurred:

There may be an issue with the email address or mobile number they have enrolled with *Zelle*. You may verify with the Recipient they have fully enrolled with the email address or mobile number you are trying to send money and have opted into receive notification.

If you received a notice that you are trying to send a duplicate payment:

To help protect your money *Zelle* will notify and request additional authorization for matching payments. You may approve or deny within the messaging.